

AB 60: SECONDARY & APPLICATION REVIEW

Frequently Asked Questions

Starting January 2, 2015, all eligible Californians are able to apply for a driver's license regardless of immigration status. If, for any reason, the DMV field staff tells you that you cannot advance your application (take the written or driving test) and have to call another office in Sacramento / headquarters - then you have likely been referred to Secondary Review or Application Review.

What is Secondary Review? Or Application Review?

Secondary Review is another opportunity for AB 60 applicants to prove their identity and residency using a wider variety of documents. It is a unique process designed to help all eligible Californians to obtain a driver's license regardless of immigration status. It requires one extra appointment with the DMV at a different office than the field office you visited in order to apply for the driver's license. Application Review occurs when the DMV needs to further investigate either your documents or your record. You may be sent to Secondary or Application Review for the following reasons:

- You have previously submitted an invalid Social Security Number or there was a mis-match with a previous DMV record.
- The identity documents that you have given (a passport, etc) is not on their list of approved documents and must be further verified by the DMV.
- Any of the documents you have submitted are perceived as potentially fraudulent.
- You have received a ticket from law enforcement in the past while driving (whether or not you gave your true name).

What does Secondary Review or Application Review mean for my driver's license application?

Your AB 60 license application will be on hold, and you will not be able to take your driving test until you complete the Secondary Review Process. However, you should be able to take your written test. The DMV employee should be able to explain why you are being referred to Secondary Review or Application Review.

What is the difference between Secondary Review and Administrative Review?

Secondary Review is another opportunity for AB 60 applicants to prove their identity and residency. On the other hand, an AB 60 applicant may be referred to administrative review due to an invalid SSN previously submitted to the DMV or due to potential fraud.



SECONDARY REVIEW REFERRAL NOTICE

IDENTITY/RESIDENCY DOCUMENT(S)
DOC. CODE
DOC. NUMBER(S)

APPLICANT NAME _____

PENDING DRIVER LICENSE NUMBER _____

Further review of the identity/residency document(s) you have presented is necessary. The document(s) must be verified before a driver license can be issued. To request to have your document(s) reviewed and your identity/residency verified, please call toll free at 1-855-421-1001.

Submitting a false application for a driver license is a felony violation of Penal Code Sections 115 and 118. Violators will be prosecuted.

OFFICE/DATE LINE STAMP _____
(Staple applicant's receipt to this form)

DL 209 A (NEW 6/2014)



SECONDARY REVIEW AND APPLICATION REVIEW FORMS



APPLICATION REVIEW NOTICE

BD/LP DOCUMENT
DOC. CODE
DOC. NUMBER

APPLICANT NAME _____

DRIVER LICENSE/IDENTIFICATION CARD NUMBER _____

This is to advise you that further review of your application/record is necessary before a Driver License or Identification card can be issued. Your application will be forwarded to DMV Headquarters. A DMV representative may contact you for more information and/or to schedule an appointment.

- Your document(s)/record requires further review.
If you do not hear from DMV within 60 days, please contact the Investigative Services & Support Unit at (916) 657-2274.
- Your application/record requires further review.
If you do not hear from DMV within 60 days, please contact the Driver Licensing Branch at (916) 657-6613.

OFFICE/DATE LINE STAMP _____
(Staple applicant's receipt to this form)

Why have I been referred to Secondary Review? What will happen now?

	Why was I referred?	Which form?	What will happen now?
Social Security Number (SSN) stop	Your DMV record returned with a Social Security stop due to an invalid Social Security Number previously submitted to the DMV or a mis-match with a previous DMV record.	Application Review Notice ¹	<p>Within 60 days, the Records Security Identification Unit in Sacramento will manually look at the two records (including name, address, photo, date of birth, legal presence information and fingerprint info) to compare the data and make a determination. Most cases are cleared from this process.</p> <p>You may or may not need an extra appointment for this process; if you are cleared, you will be referred back to the field office to complete your Driver's License application process and will receive a written correspondence with an update on your case.</p>
Do not have appropriate identity/residency documents	You do not have the approved identity and residency documents (click here for the primary list of acceptable documents to prove your identity and residency).	Secondary Review Notice	<p>After 5 business days of your original DMV visit, please call the telephone number on the form you received to schedule your interview appointment. You can request an interpreter for your interview over the phone at this time.</p> <p>You will be notified by mail of your scheduled interview appointment time and location, please allow 30 days to be contacted.</p> <p>For detailed information, please visit: https://www.dmv.ca.gov/portal/dmv/detail/pubs/brochures/fast_facts/ffdlo3</p>
Fraudulent documents	You submitted documents or have documents on your record that the DMV field staff believe could be fraudulent.	Application Review Notice ¹	The DMV Investigations Division (INV) will look at the applicant's information by pulling photos with photo comparisons, running DOJ prints, and looking for criminal histories. They will then contact you for discussion on what they find during that process. The DMV investigators are looking for evidence of identity theft and financial fraud, particularly evidence that results in harm to a person.

¹ Please note that if you received a form before March 2015, you may have received the Secondary Review Notice.

SECONDARY REVIEW

Who conducts Secondary Review? What should I expect from this process?

A staff member of the DMV's Investigations Division will review your identity and residency documents and may also ask a series of questions. While the Investigations Division does also conduct interviews regarding potential fraud, the purpose of the Secondary Review process is to verify the AB 60 applicant's identity and residency. The interview process may take up to one hour.

How do I schedule a Secondary Review appointment?

Call the number listed on the Secondary Review referral form (855-421-1001) to schedule your Secondary Review appointment. Due to the large volume of AB 60 applicants, the line may be busy, and the wait time for Secondary Review appointment varies by region. You should receive a confirmed appointment date, time, and location in a letter by mail.

What documents can I use in Secondary Review to prove my identity and residency?

In the Secondary Review Process, you can use a variety of documents including but not limited to:

- School documents
- US government documents
- Marriage license or divorce decrees
- Foreign documents including passport, national ID card, consular ID card, and driver's license
- Birth documents including birth certificate or adoption records
- Any of the above documents that list the applicant's spouse, domestic partner, child, parent, or legal guardian provided the applicant also provides other documents to trace the relationship
- Mortgage bills, utility bills, tax returns, rental agreements

For a complete list of documents you can bring to Secondary Review, please see [this document](#). Bring as many documents as possible to prove your identity and residency.

How long does the Secondary Review process take?

Because of the large volume of applicants for AB 60 licenses, the timeline for Secondary Review varies by region. Some applicants have been able to complete the process within two weeks, while others have waited for over three months. The Drive California coalition continues to advocate for additional staffing and a streamlined process to ensure that all eligible Californians are able to obtain a driver's license in a timely manner.

APPLICATION REVIEW

Who conducts Application Review? What should I expect from this process?

The DMV's Investigation Division, with potential collaboration with the Records Security Identification Unit (in the case of Social Security Number issues), will conduct and review all of your documents for potential reconciliation with other DMV records.

If you have a Social Security Stop (as described above), the Records Security Identification Unit will review your records to look for potential fraud cases. If your record is cleared, then they will see if you have an open Investigations case. If you have no case open, your record will be reconciled and the DMV will contact you. If you have an open case, you will be referred to the Investigations Division.

What happens to your application and record may vary greatly based on your personal situation, but generally speaking, you will have a chance to explain any discrepancies on your record and may have to go through extra appointments with DMV investigators throughout that process.

What if I obtained a license with documents that were not mine in the past?

The DMV has stated that it won't refer past cases of perjury or fraud to obtain driver's licenses for prosecution as long as the person used the license for driving purposes only and did not commit any other criminal activity, like identity theft. We have not yet seen how that policy is playing out but people who used false Social Security Numbers or documents in the past to obtain a license will likely be referred to an investigator and should use caution.

How can I get involved?

Your voice matters! To get involved, contact us at driverslicense@caimmigrant.org and join the Drive California Coalition. You can get more information at www.driveca.org!